



**Customer Service**  
Hotline: (65) 6827 7788

Fax: (65) 6827 7475



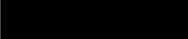
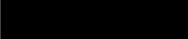
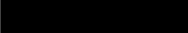
Email: claims\_help@aviva-asia.com

Operating hours: 8.45 am to 5.30 pm  
(Mon-Fri, except public holidays)

20 December 2017



**Your Claim is Successful**

**Life Assured** :   
**Date of Treatment** : 24 Nov 2017  
**MyShield Policy Number** :   
**MyShield Claim Number** :   
**MyHealthPlus Policy Number** :   
**MyHealthPlus Claim Number** : 

Breakdown of Claim Payout	
MediShield Life	\$0.00
MyShield additional coverage	\$10,268.57
MyHealthPlus	\$4,140.95
<b>Total Payout:</b>	<b>\$14,409.52</b>
<b>Amount Incurred:</b>	<b>\$14,409.52</b>

We've assessed your claim and will pay the full amount.

**Distribution of Payable Amount**

PARKWAY HOSPITALS SINGAPORE PTE LTD*	SGD 14,409.52
<b>Total</b>	<b>SGD 14,409.52</b>

\*This amount will be paid directly to the hospital/clinic/CPF. They will refund you accordingly, where applicable.

This medical plan should only be used if there's no other medical coverage. This is to ensure that the annual claimable limit will not be reduced by the claim and to keep the premium affordable.

If the life assured has other medical coverage, please file the claim with the employer or other insurer. Once the employer or other insurer makes a claim payout to Aviva, we'll top up your balance annual claimable limit accordingly.

If you've any questions, please contact your Financial Adviser Representative Foo Wen Han at 6581214512 or our Customer Service Executives.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Chan Han Eng', written in a cursive style.

Chan Han Eng  
Senior Manager  
Individual Health Insurance Services  
Customer Service